

## A warm welcome from Heka!

As a result of the re-arrangement of the City of Helsinki's residential properties, your lessor will change to Helsingin kaupungin asunnot Oy or Heka as of 1 October 2022.

### No changes to rental agreement or practical arrangements

Your current rental agreement will remain valid as is following the change of lessor.

### The bank account into which your rent is paid will change

Following the change, you will need to pay your rent to Helsingin kaupungin asunnot Oy's bank account, the number of which is FI08 1426 3000 1083 71.

The rent amount and reference number will remain the same. We will be sending you new rent invoices for 2022 soon. If your rent is paid by Kela directly to the lessor, please contact Kela as soon as possible.

### E-invoice and direct payment

If you pay your rent by e-invoice or direct payment, you will need to activate the e-invoice/direct payment again via your bank. Be sure to select Helsingin kaupungin asunnot Oy as the invoicer.

E-invoicing and direct payments will not work in October. **As such, please pay your rent for October manually to the aforementioned bank account.**

As of the November due date, e-invoices and direct payments will work as normal again, as long as you make the change via your online bank service/at your local bank branch by 14 October 2022.

This letter is accompanied by a notification of the change of due date for rent. As of the start of next year, the due date for rent will be the 4th of each month.

For more information about living at Heka, please visit [hekaoy.fi/asoyasunnot](https://hekaoy.fi/asoyasunnot)

If you have any questions about the change of lessor, please contact the customer service of Heka's As Oy -apartments. As of the start of October, you can submit notifications of any defects in your apartment that the lessor is responsible for fixing as follows:

Email address: [asiakaspalvelu.asoyasunnot@hekaoy.fi](mailto:asiakaspalvelu.asoyasunnot@hekaoy.fi)

The customer service phone number +358 (0)9 5767 4000 is open Mon–Fri 09:00-11:00

The customer service office at Viipurinkatu 2, 00510 Helsinki can only be visited by appointment. Please make an appointment by phone or email.

Best regards,

Helsingin kaupungin asunnot Oy

5.9.2022



## Notification of due date change

You are currently a tenant in an apartment the lessor of which until 30 September 2022 is Oy Helsingin Asuntohankinta Ab.

As a result of the re-arrangement of the City of Helsinki's residential properties, your rental apartment will be transferred to the ownership of Helsingin kaupungin asunnot Oy, or Heka, as of 1 October 2022.

In accordance with the Act on Residential Leases, the due date for rent specified in your rental agreement is the 2nd of each month.

For the tenants of Heka rental apartments, the due date for rent is the 4th of each month.

As a result, your due date for rent will change to the 4th of each month as of 1 January 2023. If the 4th of the month falls on a weekend or public holiday, the due date is the next following business day.

If you accept the change of due date, you do not need to do anything.

If you do not accept the change, we ask that you please contact our Lease Control Division by 31 October 2022 by calling the number +358 (0)9 5767 4000 or sending an email to [asiakaspalvelu.asoyasunnot@hekaoy.fi](mailto:asiakaspalvelu.asoyasunnot@hekaoy.fi).

Best regards,

Helsingin kaupungin asunnot Oy